



Natural Stone Disclaimer

Please note our products are **natural stone** and as such are products of nature and come with their own unique characteristics and qualities (this is what gives them their uniqueness and adds to their beauty and appeal):

- individual slabs inherently **lack uniformity** and will vary from slab to slab in colour, pattern, texture, density, hardness and veining;
- all slabs will have some naturally occurring **imperfections** which may include colour and shade variations, dull spots, cracks, fissures, voids, pits, irregular markings, lines etc. These imperfections do not compromise the integrity of the stone;
- to enhance the appearance of the stone it is standard practice for our suppliers to apply a high quality **resin** to fill some of these imperfections. Whilst the resins are UV resistant, they will fade over time, particularly if exposed to sunlight on a regular basis. As a result of normal wear and use, these fillers may occasionally pop out and require re-filling as part of normal maintenance;
- slab **thickness** may vary from slab to slab;
- all stone products are susceptible, to some degree, to **scratching, chipping, oxidation, etching, staining and fading** over time, particularly if exposed to sunlight, acidic or alkaline products and heat (e.g. from cookware);
- all stone products are naturally porous to some degree. We recommend they be **sealed** to assist in protection against staining and the like. You should take this up with your installer. We do not warrant our products against staining, scratching, etching, fading or the like. As part of your routine maintenance of the product we recommend the regular re-application of a quality sealer.

Please also note:

- our products are described and sold according to generic **classifications** set by our suppliers:

○ Granite	○ Onyx
○ Limestone	○ Quartzite
○ Marble	○ Travertine

These classifications do not necessarily reflect the **geological composition** of the stone and we accordingly do not warrant its composition. If composition is important to you we recommend you have the stone tested by a scientific laboratory.

- **installation** of our products is the responsibility of yourself and your installer. We are not responsible for any damage (such as cracking or breakage) caused to the product during installation;
- a mild (non-citrus) detergent may be used to **clean** our products. You should not use abrasive, acidic or alkaline cleaning agents or products with strong chemicals. You should clean up any spills immediately (particularly wine, lemon, vinegar or the like).